



Exercise of the right to receive information

From the day of the call to the Annual General Shareholders' Meeting until the fifth day prior to the date set for the holding of the Meeting, inclusive, shareholders may request in writing prior to the date of the Annual General Shareholders' Meeting, or verbally during such Meeting, such information or clarifications as they deem necessary concerning the matters included on the agenda, as well as ask such written questions as they deem appropriate.

Requests for information may be made by delivering the request at the registered office of the Company (Parque Tecnológico-Teknologi Elkartegia, Edificio 809, C.P. 48160, Derio, Biscay) or sending it via postal or electronic correspondence addressed to the Shareholder Service Office (Parque Tecnológico-Teknologi Elkartegia, Edificio 809, C.P. 48160, Derio, Biscay - accionista@euskaltel.com).

Regardless of the means used to make the requests for information, such requests must include the shareholder's first name and surname and provide evidence of the shares held by the shareholder in order for such information to be checked against the list of shareholders and the number of shares in the shareholder's name provided by Sociedad de Gestión de los Sistemas de Registro, Compensación y Liquidación de Valores, S.A.U. (Iberclear) or the appropriate entity, for the Extraordinary General Shareholders' Meeting. The shareholder shall be responsible for providing evidence of having sent the request to Euskaltel in due time and form.

Valid requests for information, clarifications or questions asked by the shareholders and the written replies thereto shall be posted on this website.