

Personal data protection

1. Data controller

Euskaltel, S.A., a company with registered office at Parque Tecnológico - Teknologi Ekartegia Edificio 809 Derio (Biscay), with Tax ID number (NIF) A- 48766695, (hereinafter, Euskaltel or the Company), is the controller of the personal data that shareholders provide to the Company (upon the exercise or delegation of their rights to receive information, to attend, to proxy representation and to vote) or that are provided by both the financial institutions and by the investment service companies that are depositaries or custodians of the shares held by such shareholders and the entities in charge of the book-entry registers pursuant to law, as well as the personal data that may be generated within the framework of the shareholders' attendance at the General Meeting.

For any question regarding the processing of their personal data, the shareholders may contact the Company at the following email address: accionista@euskaltel.com.

The Company also has a Data Protection Officer, who is the person in charge of protecting the fundamental right to the protection of data and is responsible for compliance with data protection regulations at Euskaltel, and whose email address is dpd@euskaltel.com.

2. Purpose of processing, legal grounds and communication of data

The following table shows the purposes for processing the personal data, the legal foundations allowing the processing of data by Euskaltel for each of said purposes, the recipients of the personal data (with no transfer of the personal data of the shareholders to third parties unless there is a legal obligation (e.g. tax authorities, courts and tribunals, National Securities Market Commission, etc.)) or as expressly indicated in the table below.

The table also shows those data processors of Euskaltel who need to access such personal data in order to perform their duties, the existence of any international transfers of data, and the data storage time limit. Said data will remain blocked during the limitation periods applicable to obligations as required by law.

The shareholders may ask for a list of the recipients of their data by sending an email to accionista@euskaltel.com, with an indication of the specific processing for which they want the recipient information.

<i>Purpose of the processing</i>	<i>Legal grounds</i>	<i>Recipients</i>	<i>International transfers</i>	<i>Storage time limit</i>
Management of the personal data of the	Legal obligation: Section 192 of the Corporate Enterprises Act requires the	The personal data will be transferred to:	There will be no international	Six years from the close of the financial year

<i>Purpose of the processing</i>	<i>Legal grounds</i>	<i>Recipients</i>	<i>International transfers</i>	<i>Storage time limit</i>
shareholder to attend the General Meeting and accommodate the rights of the shareholder	preparation of the list of attendees (in their capacity as shareholder representatives) in order to validly hold the General Meeting. This legal provision also requires the management and accommodation of different rights relating to the status of shareholder.	<p>Notary: to prepare the Minutes of the General Meeting.</p> <p>The categories of service providers that might access the data are technology or systems service providers and the entities hired to manage and help carry out the General Meeting.</p> <p>Likewise, to manage the Shareholder Register, Euskaltel has signed a data processing agreement with Santander Investment S.A.).</p> <p>Call centre and mailing services to inform shareholders, where necessary, so as to guarantee the exercising of their rights.</p>	transfers of personal data.	during which the General Meeting is held.
Dissemination and recording of General Meeting	Legitimate interest: the General Meeting will be broadcast and recorded in order to comply with the Good Governance Code of Listed Companies of the National Securities Market Commission.	The categories of service providers that might access the data are technology or systems service providers and the entities hired to manage and help carry out the General Meeting.	There will be no international transfers of personal data.	The data will be stored for 2 years to comply with dissemination obligations.

Necessary and updated information

In order for the information provided to the Company to always be current and not contain errors, shareholders must use the following email address to notify Euskaltel as soon as possible of any changes to or corrections of their personal data accionista@euskaltel.com.

Shareholders may also update their personal data via this account (accionista@euskaltel.com).

3. Rights of data subjects

Shareholders may exercise the right to access their personal data, to correction, to deletion, to limitation of processing of their personal data and the right to object to the processing of their personal data. Furthermore, if applicable and in accordance with applicable legal provisions, the right to data portability.

Shareholders may exercise their rights by attaching proof of their identity (DNI or equivalent document) at any time and without charge by sending an email to accionista@euskaltel.com, stating the right they wish to exercise and their identifying information.

If shareholders believe that Euskaltel has not properly processed their personal data, they may contact the Data Protection Officer at the email address dpd@euskaltel.com. However, shareholders have the right to submit a claim to the Spanish Data Protection Agency if they think that there has been a violation of data protection laws with respect to the processing of their personal data.