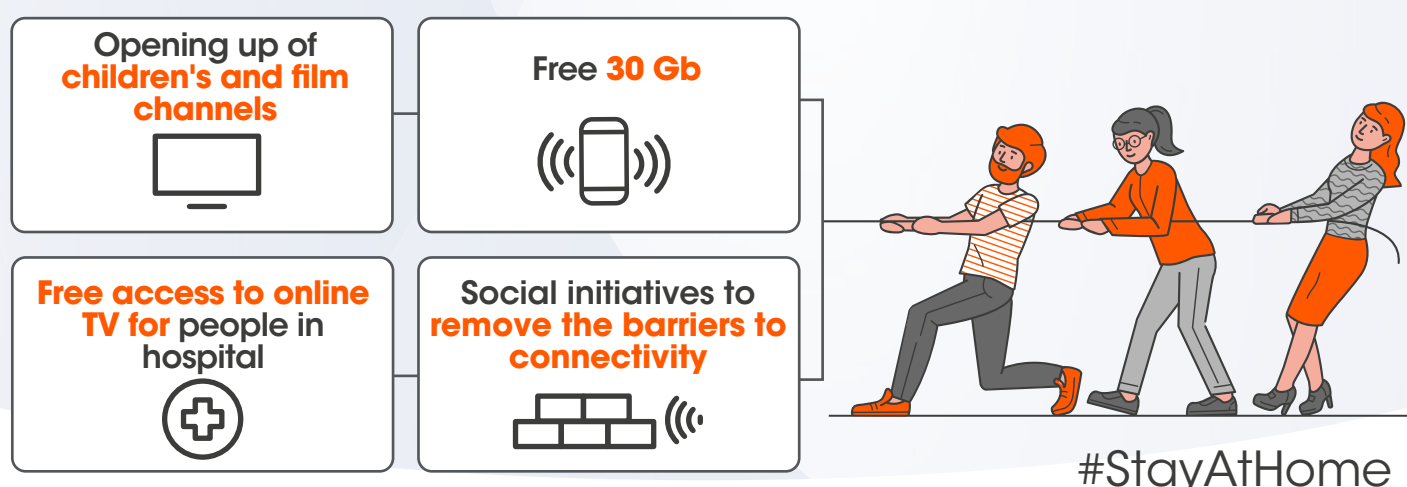


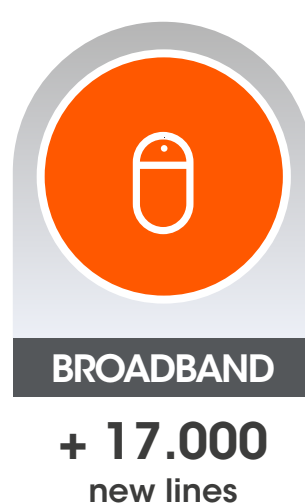
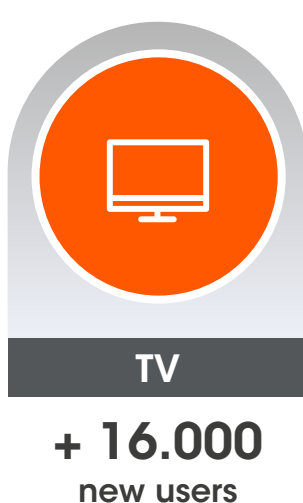
The **Euskaltel Group** increases customer service levels **so as to help users** during confinement

TECHNOLOGY BY AND FOR PEOPLE

Over 800 people work every day to ensure a quality network



HOMES



The high-value customer base has continued to grow in the first quarter of 2020



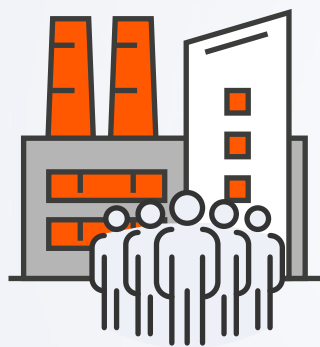
+59.000

products under contract compared to the same period last year

AVERAGE RECORD FIGURE OF

3,68 PRODUCTS PER USER

BUSINESS



Increase in SME customers and large accounts, with a **customer base of almost 16.000**

Strengthened professional teams to respond to the teleworking and cyber-security needs of companies

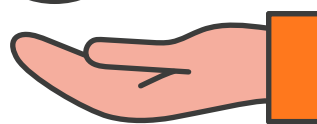
EXPANSION WITH VIRGIN

Increased revenue and profitability means the **Virgin** brand can be launched immediately



2019 DIVIDEND

€0.31 per share



Additional dividend of **€0.17** per share in July